USCIS General Guidelines for Entering USCIS Facilities

On June 4, 2020, USCIS resumed in-person appointments at USCIS facilities. The following is an outline of general guidelines for entering USCIS facilities:

- Children ages 2 and older are required to wear a face mask.
- Visitors may not enter the facility more than 15 minutes prior to their appointment (30 minutes for naturalization ceremonies).
- Three screening questions will be asked upon entering any USCIS facility. If you respond YES to any question, your appointment will be cancelled and rescheduled:
  - Do you have any symptoms of COVID-19, including cough, fever or difficulty breathing?
  - Have you been in close contact with anyone known or suspected to have COVID-19 in the last 14 days?
  - Have you been individually directed to self-quarantine or self-isolate by a health care provider or public health official within the last 14 days?
- NO WALK-IN APPOINTMENTS

Naturalization Ceremonies

- By the end of July 2020, all postponed appointments should be rescheduled.
- Ceremonies will be shorter.
  - A flyer will be given with links and information previously provided at the regular ceremony (prior to COVID-19).
  - No guests or family members can attend.
  - Interpreters may appear by phone only.
  - You must bring your own black or blue pen.

Application Support Center (ASC) Facilities

- Most ASC facilities will reopen by July 13 in accordance to state and local guidelines. Updates at: https://www.uscis.gov/about-us/uscis-office-closings
- Rescheduled notices for biometric appointments will be mailed out by June 29.
  - YOU MUST HAVE AN APPOINTMENT SCHEDULED – NO WALK-INS. Wait until USCIS reschedules your ASC appointment.
- An additional worksheet will be mailed with the biometrics notice.
  - The worksheet must be completed with the applicant’s information prior to the ASC appointment and be handed in at the time of the ASC appointment.
- There are severe backlogs with appointments for petitions filed during the closure.
  - It will take several weeks/months to get all applicants scheduled.

Field Operations Facilities

- All postponed interview appointments due to COVID-19 will be rescheduled first.
- Who must be present at interviews?
  - All applicants in the application (petitioner, beneficiary, derivates)
Interpreter: Must be available by phone only (*except in asylum cases interpreter must be present at the interview).

- Who may be present at interviews?
  - Attorney: Can be present in person or appear by telephone.

- Each person/group will be in their own room and the interview will be conducted via video conference at a USCIS facility:
  - USCIS officer in one room and the applicants in another room.
  - Attorney in a separate room.
  - Interpreter by phone (except in asylum cases).

- Due to limited space/rooms available, USCIS will be conducting fewer interview appointments per day.

**Expediting cases:**

- Expediting processing is still an option, but USCIS will decide if there is a good reason to expedite a case based on the reason and supporting documents.

**Rescheduling Any Appointment**

- Call (800) 375-5283.
- If you feel that you are at a high risk due to age or pre-existing health condition to contracting COVID-19, one can reschedule with no penalty.
- If you are sick, feel sick or have been in contact with someone who is or was sick, please reschedule appointment with no penalty.

Additional information can be found at: [https://www.uscis.gov/about-us/uscis-response-covid-19](https://www.uscis.gov/about-us/uscis-response-covid-19)

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